

COMMENT TO DOCKET 03-123

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deborah.broadus@cpms.osd.mil wrote on 7/25/2005 12:52:13 PM :

**Federal Communications Commission
Office of the Secretary**

July 25, 2005

Federal Communications Commission

Dear Federal Communications Commission,

DOCKET FILE COPY ORIGINAL

Thank you for your decisive leadership on July 14, 2005 accepting the National Association of the Deaf (NAD) petition on captioning, adopting Video Relay Service (VRS) rules that will improve the quality of VRS and ensure that it moves closer to the goal of functional equivalent access to telecommunications, and clarifying that two-line captioned telephone service can be reimbursed by the TRS fund.

I am thrilled with the new VRS rules that the FCC passed to ensure that the service is brought closer to the goal of a functional equivalent telecommunications service. These rules will make our lives easier now that I can access the nation's telephone network using VRS, 24 hours a day, 7 days a week, and with a prompt response to my initial call. In addition, I look forward to using the VRS Mail feature to leave messages with my friends, family, and co-workers. I also look forward to new rules upgrading and enforcing the quality of captions on television.

However, I urge the FCC to continue to improve the speed of answer for VRS and to enforce FCC rules against blocking. I should be able to use any provider I want without interference from any other provider.

Thank you!

Sincerely,

Deborah Broadus-Muskauski
910 Rosedale Ave
Baltimore, MD 21237

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JUL 28 2005

Federal Communications Commission
Office of the Secretary

COMMENT TO DOCKET WTB 96-198

-----Original Message-----

From: Thomas Grillo [mailto:tgrillo@jam.rr.com]
Sent: Wednesday, May 25, 2005 5:01 PM
To: Jonathan Adelstein
Subject: Cell phones, and the blind

For many years, we've been asking the cell phone industry to make cell phones accessible to the blind, and visually impaired with no affirmative action on the part of the manufacturers.

This is a copy of a letter sent to the cell phone industry.

You may be powerless to help. Perhaps you could forward this to those who can.

Cell phones are too small, and too hard to be used by the blind, and visually impaired.

It's time you start including blind, and low vision CUSTOMERS in your design process for cell phones.

1. We need large screens (2.8 to 4 inch), and the ability to change text size built in.
2. We need text to speech screen reading, and text magnification software built in.
3. We need well spaced, easy to read, easy to feel "raised" keys which are square, and lined up in a manner seen on coin phones, and older touch tone phones. The curved flush keys are difficult, if not impossible for a blind customer to use because there is also no spacing between the keys.

A copy is being sent to Federal Trade Commission, Federal Communications Commission, and Congress.

Thanks,

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